

## Provision Contract Services

### Article n° 1

SAEB sarl is a service company Off-shore; legal seat: n°12 rue El Mouthabara Cité Ermila - 2070 – La Marsa - Tunis - TUNISIA. Services offered its intended exclusively for the Customers "Not Residents" to Tunisia, named "Customer" below.

### Article n° 2

The services offered relate to:

- Assistance and council with the pleasure of the selected services of the "Customer";
- Organization of the Diaries in correlation to the selected services of the "Customer";
- Organization and assistance with the activities of the "Customer" in Tunisia.

The services "**Estetica & Benessere**®" are intended to the "Customer" who wishes to profit from the assistance and council in the fields Medical and Surgical. SAEB sarl is Promoter of the services of Plastic surgery, practised by Tunisian Plastics Surgeons, qualified and Specialized in Europe, registered voters with the Order of the Doctors and the Order of Respective Specializations, covered by the Insurances Professionals Hazards, in collaboration with the Tunisian Private Clinics, guarantors to the International and European Standards as regards Public Health.

### Article n° 3

The "Customer" to profit from the services offered by SAEB sarl, must send by **E-Mail** or mail **DHL** the "**Informative File**" under indicated, necessary to the constitution of the Medical File:

- A Medical certificate attesting the good psycho-physical health of the "Customer";
- The "Form of Pre Consultation", duly filled, directly downloadable of Internet site: [www.estetica-benessere.net](http://www.estetica-benessere.net)
- Two Photographs of the parts of the body to be operated (one of face and one of profile) - with the case of sending per **E-Mail** the Photographs must be in digital format.

The "**Informative File**" will be submitted exclusively to the attention of the Surgeon in charge of the Diagnosis and SAEB sarl guarantees the absolute confidentiality of personal information received from the "Customer".

### Article n° 4

SAEB sarl, in the event of a Diagnosis which the "Case defines at the Risk", is into full right to refuse management of it and is given the responsibility to inform in time the "Customer".

In the case of a favourable Diagnosis, SAEB sarl will send to the "Customer" the following "Documents":

- The Diagnosis of the Surgeon, (according to the case suggested of the "Customer");
- References of the Surgeon in charge of the surgical case;
- The Document of "Informed Consensus";
- The personalized estimate;
- The "Form of Reservation";
- The Provision Contract Services.

### Article n° 5

The "Customer" must pay a "Guarantee" (\*) by Credit transfer in favour of: - **SAEB sarl- Arab Banking Corporation - Tunisia** - Agency Banks Les Berges du Lac: C/C N°: **TN 59 28 000 005061 1060 001 79** - Code Swift: **ABCOTNTT**.

The "Customer" must send, to the attention of SAEB sarl, **FAX N° 00216 70 727 121** the "Form of Reservation" and the "Provision Contract Services" duly filled and signed, as well as the copy of the certificate of the Credit transfer carried out, in order to grant SAEB sarl, the immediate sending of what follows:

- The Program of the stay in Tunisia;
- The Programme of hospitalization in Private clinic, dates of the Pre and Post Medical Visit, the date of the surgical operation;
- The reservation of the Hotel with 4 or 5 stars chosen by the "Customer" (indicated in the "Form of Reservation").

**N.B.:** If the "Customer" gives up the Program of Assistance, the "Guarantee" will be retained SAEB sarl by way of Expenses of File.

(\*) The "Guarantee" is of € 250 (two hundred and fifty euros) for person.

### Article n° 6

The offer of the services of assistance of SAEB sarl:

- Transfers A/R: airport - private clinic - hotel - airport;
- Pre consultations and post intervention, including/understanding the Medical Analyses;
- Stay in Private clinic, (according to the requirements of the operational case);
- Operating room;
- Anaesthesia (partial or total, according to the requirements of the operational case);
- Surgical Intervention
- Protheses (according to the requirements of the operational case);
- Fees of the Anaesthetist and the Surgeon;
- Purchase of the prescribed drugs of the Surgeon;
- Stay in Hotel 4 or 5 stars (according to the requirements of the "Customer" indicated in the "Form of Reservation");
- Use of a portable telephone, provided with a pre paid line GSM, (included a free refill of a value of approximately 25 minutes of calls towards the foreigner, France, Italy, etc or 2 hours of local calls)

All services not indicated in the list of lower part, belong to the "Extra Services" and will be invoices with share, exclusively with the case of ordering of the "Customer".

### Article n° 7

The payment of the services offered by SAEB sarl envisages: a "Guarantee" anticipated, (see Article n° 5) and the payment of the balance outstanding, according to arrived at the Private clinic.

The "Customer" will be able to carry out the payment of the balance according to following methods:

- Anticipated credit transfer (see same methods Article N 5);
- Certified cheque of the Bank of the "Customer";
- Cash in Euros.

In the case of payment cash, the "Customer" is obliged to declare the currency, with the entry in Tunisia, near the Police force of Customs, which will deliver an adequate form.

### Article n° 8

The Services "**Estetica & Benessere**®", are offered to the "Customer" under particularly advantageous economic conditions, favourite by the Conventions signed with its Partners. Such Partners, (Private clinics, Surgeons and Hotels) are responsible individually for the services provided to the "Customer". SAEB sarl is responsible for the Organization of the Program of Medical Stay and the assistance and council to the "Customer" with the pleasure of the services offered of its Partners (Private clinics, Surgeons and Hotels) to the "Customer" even.

Concerning the problems related to possible strikes of the Airline companies or on the unfavourable climatic conditions, which risk to delay or prevent the departure of the "Customer" at the fixed dates, SAEB sarl precise :

- For the problems related to the beginning of the Country of consignment of the "Customer", SAEB sarl ensures as soon as possible, planning again Programme of Medical Stay in collaboration with its Partners and agreement with the "Customer".
- For the problems related to the beginning of Tunisia, SAEB sarl ensures the prolongation of the stay, with its load and for the duration necessary, in one of the officially agreed Hotels.

In the event of litigation, concerning the Contract into object, the responsibilities are allocate to the Tunisian Courts.

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### **The "Customer"**

Lu and Approval, name and first name

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Signature.....